

Technical Requirements

VMoney Web is a time and charge entry application which enables Visiting Medical Officers or their delegates to log the hours, duties and procedures undertaken by them in order to claim payment. This application is replacing the current paper based system, using workflow to route the claim information to the relevant people/departments/facilities for approval and processing. Data is stored in a database to allow reporting and allows recall of previous claims if necessary.

To use VMoney Web, there are certain technical requirements which need to be met on PCs or laptops,

VMoney Web System requirements

VMoney Web is an application that runs within a 'Web Browser' on your local computer.

Internet Connection

While running, the application requires an uninterrupted internet connection. The connection must be capable of at minimum reliable ADSL 2+ or mobile 4G speeds (e.g.: 10 Mbps download and 2 Mbps upload).

You will experience issues such as program errors or connection timeouts if you have an unreliable or slow connection, such as a satellite or a 3G connection.

Operating System

VMoney Web requires either a Microsoft Windows 7 (or newer – XP is not supported) or MacOS desktop machine. The VMoney Web application will not run from a mobile device (Android or iPhone)*.

Desktop Resolution

VMoney Web has been designed to work on a screen resolution of at least 1024x768 pixels.

Web Browser

The following web browsers are explicitly **NOT supported**:

- Microsoft Internet Explorer 7 and 8

The following web browsers are supported:

- Microsoft Internet Explorer 9, 10 and 11 (**recommended 11**)
- Apple Safari 6, 7 and 8 (**recommended 8**)

Whilst the VMoney Web will work on the following browsers, eHealth NSW does not provide support for:

- Mozilla Firefox 32+
- Google Chrome 40+

SUPPORT

Technical Support: for passwords, contact the **State Wide Service Desk on 1300 28 55 33**

System support: for assistance in using VMoney Web, contact the **VMoney support desk on 1300 88 39 62**

FURTHER INFORMATION

For further information about the VMoney Web project, please view

http://intranet.hss.health.nsw.gov.au/insidehss/operations/vmoney_redevelopment_program